

GREENVILLE HOSPITAL SYSTEM
MANUAL OF POLICY DIRECTIVES

POLICY: S-050-59

TITLE: Non-Discrimination in Patient Care Policy

DATE: September 1, 2010

- I. Purpose. Every patient has the right to competent, considerate and respectful care in a safe setting that fosters the patient's comfort and dignity and is free from all forms of abuse and harassment. Through implementing this non-discrimination in patient care policy in all areas of its operations, the Greenville Hospital System University Medical Center (GHS) demonstrates its commitment to providing equal treatment, quality medical care, and respecting the personal dignity of all patients.
- II. Policy. It is the policy of the Greenville Hospital System not to engage in discrimination on the basis of race, color, national origin, religion, age, sex, physical, mental or other disability, medical condition, sexual orientation, gender identity, gender expression, pregnancy, ancestry, marital status, citizenship, status as a veteran, or other non-medically relevant factors.
- III. Scope. This policy applies to admission, treatment, discharge, or other participation in any of the Greenville Hospital System University Medical Center's programs, services or activities including, but not limited to:
 - A. All patient admissions
 - B. All care, whether inpatient, outpatient or emergency in nature
 - C. All patients' rooms, floor or section assignments or transfers, except in those cases where patient safety or health condition is a necessary condition
 - D. Employee assignments to patient services
- IV. Reporting Discrimination to GHS. Any patient who feels that he or she has been discriminated against should report the circumstances to the Patient and Family Relations Department who, using appropriate means and channels, will enforce the above stated policy.
- V. Reporting Discrimination to Outside Agencies. Nothing in this policy prohibits patients, families, employees, or others from filing complaints with other agencies having responsibility and authority for investigating allegations of discrimination or violation of patient rights.